# Vita Bertman Product Designer

## **EXPERIENCE**

## Wix Stores - Product Designer

2024 - 2025 (One - Year Student Program)

- Designed and delivered end-to-end UX/UI for a new donation-tracking feature, improving engagement for thousands of users worldwide.
- Produced developer-ready Figma specifications in two-week Agile sprints, collaborating with a PM and five developers.
- Extended and maintained the Wix Stores design system, driving adoption across product squads.

## **Wolt** — Customer Support Engineer

2022-2023

- Engaged directly with end users to surface pain points and feedback; synthesized findings for Product Managers to inform roadmap priorities.
- Strengthened skills in user research, problem-solving and cross-functional communication.

#### **Lufthansa** — Ground Attendant

2018-2020

 Delivered responsive customer service in a high-pressure airport setting; refined rapid problem-solving and teamwork abilities.

# **EDUCATION**

# **Seminar Kibbutzim College, Tel Aviv** – B.Des in Visual Communication

2021-2025

# **SKILLS**

$$\label{eq:continuous_point} \begin{split} \mathsf{UX}\,\mathsf{Research} \cdot \mathsf{Journey}\,\mathsf{mapping} \cdot \mathsf{Interaction}\,\&\,\mathsf{visual}\,\mathsf{design} \cdot \mathsf{Design}\,\mathsf{systems} \cdot\,\mathsf{Accessibility} \cdot\,\mathsf{A/B}\,\mathsf{testing} \cdot\,\\ \mathsf{Agile/Scrum}\,\mathsf{collaboration} \cdot\,\mathsf{Figma} \cdot\,\mathsf{Illustrator} \cdot\,\mathsf{Photoshop} \cdot\,\mathsf{Jira} \cdot\,\mathsf{Monday} \cdot\,\mathsf{Mixpanel} \end{split}$$

# LANGUAGES

Hebrew, English, Russian.